

Castle, Hyson Green & Arboretum and Radford Area Committee - 10 March 2021

Title of paper:		Ward Performance Report	
Director:		Andrew Errington Director of Community Protection	Wards affected: Castle, Hyson Green, Arboretum, Radford
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Relevant Council Plan Key Theme:			
Nottingham People			X
Living in Nottingham			X
Growing Nottingham			X
Respect for Nottingham			X
Serving Nottingham Better			X
Summary of issues (including benefits to citizens/service users):			
This report focusses on current priorities and issues facing the three wards, Castle, Hyson Green & Arboretum and Radford and gives details of forthcoming events and activities. It also highlights the latest issues now being addressed through regular Neighbourhood Action Team (NAT) meetings.			
Recommendation:			
1	To note the progress on ward priorities and other supporting information, including issues being addressed by each Neighbourhood Action Team, and upcoming opportunities for citizens to engage (appendices 1,2 and 3).		

1 Reasons for recommendations

- 1.1 Each ward has agreed priorities, which link to the City Council's current ambitions contained in the latest City Council Plan 2019-2023. Actions for each priority are developed and led by appropriate service teams and partnerships. These priorities are updated for each Area Committee, taking into account discussions at NAT meetings and various groups and activities involving Councillors, residents and local groups.
- 1.2 The events and activities detailed in the report take into account the work undertaken by Neighbourhood Development Officers (NDO's) with partner organisations within the wards. It shows the range of activity in place across the neighbourhoods to improve social cohesion and tackle priorities at a ward and area level.

2 Background (including outcomes of consultation)

- 2.1 Each ward manages a set of priorities and key issues through regular meetings of the NAT. These meetings are led by NDO's and supported by core partners including: Nottingham City Homes (NCH), Neighbourhood Policing, Community Protection, Early Help, City Services/Waste Management, Fire and Rescue Service, Employment and Skills and Health.
- 2.2 Ward Councillors are also invited to participate in these meetings.
- 2.3 Ward priorities are identified through a range of sources including Citizens, Councillors, Partners and Officers and current issues will be updated for each area committee.
- 2.4 Area Committee Chairs will be invited to review the latest Ward Reports to ensure that the format is accessible for Councillors and community representatives and that there is sufficient consistency across all areas.
- 2.5 The current individual Ward Priorities, Key Issues and Opportunities for Engagement for Castle, Hyson Green & Arboretum and Radford are shown in Appendices 1, 2 and 3 respectively and will be updated for each Area Committee.

3 Other options considered in making recommendations

- 3.1 None.

4 Finance comments

- 4.1 None.

5 Legal and procurement comments

- 5.1 None.

6 Strategic Assets & Property colleague comments

- 6.1 None.

7 Equality Impact Assessment (EIA)

- 7.1 An EIA is not required as this is not a new or changing policy, service or function.

8 List of background papers other than published works or those disclosing confidential or exempt information

- 8.1 None.

9 Published documents referred to in compiling this report

- 9.1 None.

Appendix 1 – Hyson Green & Arboretum Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p>	<p>Oct – Dec Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Southey Street, Forest Road West, Hardy Street, North Sherwood Street, Alfreton Road, Addison Street, Gregory Boulevard, Coleville Street, Burn Street, Portland Road and Raleigh Street have all been deep cleaned this quarter. Unfortunately, City services, capacity is still reduced, to only delivering litter picks of main roads, the removal of fly tips and basic street cleansing. Staff are still supporting waste management to ensure the bins were emptied. (As they are required to maintain social distancing. Plus a number of staff have been off due to Covid 19.) • This loss of service provision across the ward has led to an increase of resident complaints, in relation to the overall cleansing of the ward. A number of plans are being developed with all of the key stakeholders to help resolve the issues going forward. • Forest Rec, on-going drug/Alcohol related waste being left on site and continued ASB. There has been no increase of prostitution. The Police have increased patrols in and around the site. They are aware that 95% of the sex workers are addicted to class A drugs. • There has been a decrease of rough sleepers across the ward. Framework have been called to support anyone found during lock down. 	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p> <p>HMO Team</p> <p>Community Protection</p>

	<ul style="list-style-type: none"> • Peppers Gardens - There has been a major reduction of drug/alcohol related ASB issues onsite. The Police have put in extra patrols and the CPO's are using social distancing laws to disperse people gathering. • Enforcement agencies have increased action on site, to remove perpetrators. (Using operation's OP NAVARESE and OP TEAL). In addition, the police introduced a metal arch on site which people were asked to walk through (in December), in order to see if they were carrying a detect knife or some other weapon. Residents were pleased with this operation. • Caulton Street, Hawsley Road and Pevril Street continue to be ASB hotspots for fly tipping. Due to overflowing business/residents bins and black bags, being fly tipped on street next to the 1100 bins. • Street Scenes, the CPOs and the waste management officer have completed 0 monthly bin audits, due to Covid 19 restrictions. • The student areas are still experiencing issues with bins on street and contaminated bins, especially on Cromwell Street, Portland Road. Addison Street and Alpha Terrace, CPOs were asked to prioritise these streets for enforcement action. • Street Scenes has completed the Autumn Spring Clean across the areas with a large student population, which has led to a major reduction of resident complaints. • A number of student were fined £200 across the ward by the police. For holding parties and gathering illegally, ignoring covid 19 restrictions. 	
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	<ul style="list-style-type: none"> • Fly tipping, x364 removed January year to date (YTD). Increased by 43%. • Dog fouling 14 incidents reported January YTD- Decreased by 37%. • Graffiti removed x 21 January year to date (YTD), a 44% reduction. • The cleansing score rating (city average is 86.)- No data provided for the third quarter. • Monthly ward walks X2 were delivered, 0 attended by Cllrs or partners due to the need to social distance. <p>(Stats are taken from the Jan 2021 Crime Drug Partnership NAT Report)</p>	
<p>Promote community cohesion</p> <ul style="list-style-type: none"> • Increase participation and Volunteering • Deliver activities/events. 	<p>Oct – Dec</p> <ul style="list-style-type: none"> • The Arboretum Residents and Tenants Association, met x3 to discuss student noise/parties, drug/alcohol abuse and prostitution in the area. A number of plans were put in place by NTU and the NPT, to resolve the issues. • St Pauls and Pleasant Row Tenants Residents Association, met 1x during this period. Their focus was to reduce ASB fly tipping/ litter. Remove the displaced street drinkers/drug abusers from Peppers Gardens, away from the corner of their street and out of the alleyway behind Ladbroke. • The CCTV camera has been installed on St Pauls Avenue. In order, to aid the detection of such perpetrators, of ASB/crime mentioned above. 	Neighbourhood Management

<p>(Ward Pledge: Work with community groups to promote community cohesion, awareness of local initiatives and sustainable communities)</p>	<ul style="list-style-type: none"> • Hyson Green Youth Club have delivered a limited service, by providing limited detached youth work, in the Bridlington Street/Hyson Green Area. • The Mount Zion Church/Himmah food banks continue to support, the venerable, homeless and low income families in the ward. • The Vine Community Centre, continued to deliver, a telephone and befriending service, food parcel referrals, Hygiene Bank referrals and Baby Project 0 – 4 years provision. 	
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Safer Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>(Ward Pledge: Raise the quality of private and rented housing by identifying rouge land lords by taking action against them.)</p>	<ul style="list-style-type: none"> • The trend for January shows burglary residential has decreased 30%. There were 45 incidents YTD. • Operation Graduate is concentrating on the reduction of student noise and stopping large gatherings. A majority of the students have not returned due to covid 19 restriction. • The footpath that leads to the alleyway behind the houses at Birkin Avenue still requires a gate to be installed to reduce crime/ASB. (On hold due to lock down restrictions a quote has been provided). The garden wall which had fallen down into the alleyway, has been fixed. <p>The CPOs are in the process of getting the rubbish in the alleyway cleared by landlords as there are still health and safety implication.</p>	<p>Police</p>

	(Stats are taken from the January 2021 Crime Drug Partnership NAT Report)).	
<p>Reduce violent crime in the ward (by 20% per annum noted in the City Plan)</p> <ul style="list-style-type: none"> • Raise awareness of Domestic Violence; • Reduce Anti- Social Behaviour relating to Alcohol/Drug use on street. <p>(Ward pledge: Reduce anti-social behaviour in the ward by working with the Police, CPO's and Council's Licensing team)</p>	<ul style="list-style-type: none"> • The trend for January, shows violence has decreased during this period by 0% YTD. There were 812 incidents, 2020/21. • The trend for this period shows, a 10% decrease of reported domestic violence, 222 incidents YTD 2020/21. • The trend shows, alcohol offenses of 280 incidents which is a 32% increase of offences YTD 2020/21. Compared to 212 incidents in 2019/20 YTD. • ASB Noise - The trend shows, noise offenses of 828 incidents which is 123% increase of offences YTD 2020/21. Compared to 371 incidents in 2019/20 YTD. <p>(Stats are taken from the Jan 2021 Crime Drug Partnership NAT report)</p>	<p>Police</p> <p>Community Protection</p>

Families Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Lead	Progress since last area committee
<p>Increase participation of families in local activities in the ward</p> <ul style="list-style-type: none"> Promote play and youth activities Create opportunities for families to come together at community events Keeping children and young people safe 	<p>For Oct- Dec ;</p> <ul style="list-style-type: none"> Citywide activities timetables for term time and school holidays were available on the Ask Lion website. Play and Youth workers, recognising early signs and using the referral pathways, egs CAMHS, YOT, YPP, Children Family direct, CSE 	<p>Children and Families team.</p>
<p>Children and Families to deliver key themed priorities across the ward;</p> <ul style="list-style-type: none"> A learning City. Resilience in children, families and communities. Healthy minds and relationships. Keeping children and young people safe 	<ul style="list-style-type: none"> Provide activities / projects to support and develop Children & Young in 2019/29 : Physical activities Emotional wellbeing / Mental health / self-help Support Identifying positive healthy relationships Social media Drugs and alcohol Challenging behaviour Knife crime/ criminal exploitation Delivery of citywide activities to promote integration Play and Youth workers, recognising early signs and using the referral pathways Deliver programmes that support independence, emotional wellbeing. Children and young people staying safe in their community and online Support young people with information on education, employment and training to To provide information, research time and signpost young people to information and other services that support development and learning. 	

(Ward Pledge: Regenerate Kirkstead and Bridlington Parks then source funding for the redevelopment of other Pocket Parks.)	During Oct – Dec, most direct youth sessions were cancelled due to the need to social distance. Venerable families were identified and targeted for a visit each week from a youth worker. Families were also supported with children's activity packs. In addition, families were assisted to access the food voucher scheme and local food banks. Limited face to face sessions took place.	
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Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Raise awareness of specific health issues in the local community to improve health & wellbeing</p> <ul style="list-style-type: none"> • Increase use of local drug/alcohol services • Healthy lifestyles • Domestic violence 	<ul style="list-style-type: none"> • Framework provides a substance misuse service for homeless individuals in the Ward. The team manage a detox bed for Nottingham City residents. A purpose built property is located on Orzen Street. <p>There is capacity for 20 residents using the facility and a NHS short-term placement. The facility is running at full capacity.</p> <ul style="list-style-type: none"> • Domestic Violence - Awareness raising information/training opportunities continue to be provided on line and information is placed on the ward Facebook page. • Public Health to report annually at Area Committee, a new date to be confirmed. 	<p>Framework</p> <p>Police</p> <p>Community Protection</p> <p>Neighbourhood Management</p>

Working Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
<p>Jobs and training initiatives identified by Castle Cavendish.</p> <p>Promote Work Clubs in the ward. (<i>Nottingham Regeneration Strategy</i>)</p>	<ul style="list-style-type: none"> The number of people claiming unemployment benefit in the ward during January, were 10458 which is an increase of 253% YTD. The Central Employment and Skills Area Partnership met once this period, to develop a delivery strategy to increase training and long term Job opportunities in the ward. The group is aware that a large number of people who are on furlough now may be made unemployed at the end of the scheme. <p>The City stats show a disproportionate number of BAME people have been made unemployed in the ward. This may be a result of them originally being employed on 0-hour contracts or the need to provide childcare, as children are not be able to attend school because of covid 19 restriction, meant they had no option but to leave insecure work.</p> <p>(Stats from CDP Jan 2021 CDP NAT Report)</p>	<p>Castle Cavendish.</p> <p>NCC – Employment and Skills</p>

List of key current issues (taken from latest NAT Review)

- Reduce ASB at Peppers Gardens, Cricketers Pub.
- Reduce overall crime and ASB in the ward especially noise related ASB Student related.
- Sustain and increase youth diversionary activities.
- Improve cleaning at on all of the main arterial routes into the city centre, shopping areas and car parks.
- Promote Small Steps Big Changes.
- Increase recycling; encourage residents to remove bins from streets identified at the NAT as hotspot areas and improve general cleansing of residential streets.

Opportunities for citizens to engage - forthcoming dates of events and activities;

- **Coffee Morning** – Wednesdays, 10am at the Mary Potter Centre. (Check online)
- **St Pauls and Pleasant Row Residents** - Meeting every 2nd Tuesday of the month. (Socially distanced meetings).
- **Ward Walks** – (Residents unable to attend due to the need to social distance).
- **Homework Club** – Hyson Green Library, Term time at 3.30pm. (Check on line).
- **Tots Time** - Hyson Green Library, every Wednesday at 10.30am – 11.15 am. (Check on line).
- **Conversation Class** – Hyson Green Library, every Friday Term Time. (Check on Line)
- **Job Club** – Hyson Green Library every Monday, 2- 4pm. (On line service should be resumed)
- **Park Run** – Forest Recreational Ground Saturday Morning (Check on line for date to resume this activity).
- **Hyson Green Youth Club** - Tuesday evening session 5.30-7.30pm, 11-15 year olds -This is open to all young people in the area.(Check on line).
- **Take one Studios** – Youth & Dance/drama facilities (Check on line)
- **The Vine Community Centre** – Telephone Befriending service, Hygiene bank referrals, food parcel referrals and Baby Project 0 – 4 years provision. (Check on line)

Appendix 2 – Radford Ward – Priorities

Neighbourhood Nottingham

Priority	Progress since last area committee	Lead
<p>Improve the visual appearance of the Ward.</p> <ul style="list-style-type: none"> • Deep Cleans (Minimum 1 per month) • Reduce fly tipping/litter • Reduce dog fouling • Reduce bins on Street • Operation Graduate <p>Attain a 4* rating by NCH tenant inspectors (The rating now includes opportunities for involvement, partnership working alongside the cleanliness of the estate above the city Cleansing score of 86)</p> <p>(Ward Pledge: Maintain levels of street cleaning and concentrate efforts to crack down on fly-tipping, litter and bins on streets)</p>	<p>Areas Deep Cleaned:</p> <ul style="list-style-type: none"> • Lenton triangle area – 2 streets every month starting at Canning Circus end – Douglas Road completed Jan 2021 • John Carroll Centre, Norton Street, Faraday Road, Leroy Wallace Avenue • No ward walks have taken place due to COVID shutdown • Complaints of general rubbish increased during lockdown along Alfreton Road and Radford Boulevard corridor • Bins usage promoted by CP • Fly tip and graffiti investigations have been pursued through the winter as this continues to be a problem but reduced from the peaks of the summer and autumn • Tasking to look at trade bins on the street along Alfreton Road corridor and call meeting with relevant partners • Bin store on Bulwer Road complete <p>(Stats are taken from the December 2020 Crime Drug Partnership NAT Report)</p>	<p>Street Scenes</p> <p>Neighbourhood Management</p> <p>Nottingham City Homes</p>
<p>Work with student stakeholders, Community Protection and Cleansing to address parking, noise and waste issues in student area</p>	<ul style="list-style-type: none"> • We utilise the Code of Conduct for the University and students, whereby students who are issued a CPNW are also subject to disciplinary action. 	<p>Community Protection, University of Nottingham Nottingham Trent University</p>

Ward Pledge: Work with local residents and Traffic Management to deal with traffic safety concerns and inconsiderate parking)	<ul style="list-style-type: none"> • Ongoing inspections of properties in the Lenton Triangle to identify waste issues and either refer to Cleansing to remove or Community Protection to enforce. • Operation Corridor to provide a dedicated high visibility Community Protection patrols on Friday and Saturday nights till 4.00 am from September as students start to return for new academic year. • The ASB car is staffed by PCSO and CPO to maximise powers. It operates evenings and is tasked to all ASB jobs. • Following COVID 19 lockdown All Souls Church, Mount Zion and Himmah plus other organisations and individuals provided support for shielding and vulnerable members of the community 	Cleansing, Traffic Management and The Police
Prune/ Remove trees in problem places and introduce replanting schemes in more suitable places	None this quarter	Tree Services
Promote a sense of identity for the Ward and develop activities that contribute to the building of strong cohesive resilient communities, where people feel they belong.	<ul style="list-style-type: none"> • Partners and NCC have established an Area Partnership and working groups focusing on Welfare/Food Poverty and Mental Health and Loneliness have been set up • Welcome to Radford signs to be erected spring 2021 	Neighbourhood Management, Primary

Safer Nottingham

Priority	Progress since last area committee	Lead
<p>Reduce antisocial behaviour, burglaries and vehicle crime</p> <p>(Ward Pledge: Strengthen and support our local communities to keep them safe and work with the Police and Community Protection to reduce crime and anti-social behaviour)</p>	<ul style="list-style-type: none"> • Operation Corridor continues throughout term time • Crime prevention advice with Safer Housing team to be given out during student welcome period • 1,000 letters sent out by University of Nottingham and CP to remind students of their responsibilities on social distancing and the COVID rules • Late night patrols in the Lenton Triangle during term time. The ASB car is staffed by PCSO and CPO to maximise powers. It operates in the evening and is tasked to all ASB jobs. • ASB has continued to be a high profile problem particularly in the Lenton Triangle. Universities and CP worked in partnership to highlight issues and take action where necessary. • CCTC cameras relocated in line with new issues identified through the NAT. CCTV camera has had a major impact in reducing asb at a particular hot-spot. • All crime down 15% year to date with victim based crime up 11% on year to date • Theft down 24% and burglary down 36% year to date during the COVID 19 lockdown • ASB of all types has doubled in the period following the lockdown and is a focus of the beat team • Hate crime has doubled in this period • Domestic violence increased by 16% <p>(Statistics from the December 2021 Crime and Drugs Partnership NAT Report)</p>	<p>Police, Community Protection, Universities, Neighbourhood Management</p>

Improve traffic flow and safety in the Ward	<ul style="list-style-type: none"> Experimental traffic scheme around the Lenton Triangle has now been removed and feedback suggests this was a success. Road Safety will now design and consult on a permanent scheme Derby Road safety scheme designs to be completed for April 2021 	Traffic Management
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Families Nottingham

Priority	Lead	Progress since last area committee
<p>Increase the provision and delivery of events in the Radford area.</p> <p>(Ward Pledge: Improve local parks, play areas and youth provision)</p>	<ul style="list-style-type: none"> Due to COVID 19 lockdown, no events were delivered during this period. Following representation from pupils from Radford Academy, plans long term improvement of the Forster Street Play Area have been approved. Bid to WREN for funding approved. Contribution from ACF agreed and works programmed to start on site in April 2021 Parks are leading on a programme of improvements to parks in the area 	All

Health Nottingham

Priority (NAT, Ward Pledges, Ward priorities)	Progress since last area committee	Lead
Improve the health of older people in the ward and Support Ageing Well in Nottingham		Health, Neighbourhood Management
Improve facilities and promote use of parks and open spaces for physical activity.		

Working Nottingham

Priority	Progress since last area committee	Lead
Raise awareness and signpost to services available to support and access jobs, skills and employment opportunities (Ward Pledge: Support schemes which give local people opportunities for training and employment)	<ul style="list-style-type: none">• Area 4 and 5 Employment Partnership has been developed to co-ordinate the offer• Jobs advise session to run at coffee morning at Mellers School• The lockdown will result in steep climbs in the unemployment rate and The Employment and Skills Area 4 and 5 Partnership are producing plans to meet this challenge	NCC/ NDO/Castle Cavendish/NG7

List of key current issues (taken from latest NAT Review)

- Rubbish around Wimbourne Road and Bramcote Street area remain challenging
- Cleanliness issues across the Ward continue to be challenging with reports of rubbish and flytips increasing during the summer and autumn. Regular deep clean programme actioned to address this problem.
- ASB continues to be challenge and the beat teams continue to target resources on the problem areas.

Opportunities for citizens to engage - forthcoming dates of events and activities;

None are planned currently due to COVID 19.

Appendix 3 – City Centre Management Actions

Action	Current Status	Lead
Covid-19 response – closure and re-opening of City Centre and general	<ul style="list-style-type: none"> 176 Covid business compliance visits undertaken by CPOs in the city centre with fact sheets distributed to all, with further 88 service requests undertaken by Food Health and Safety teams. Installation of welcome back and safety messaging, including keep left pavement markings were refreshed in November. Will reconsider refreshing again once the road map of exiting lockdown is published. Pedestrianisation of Hockley streets between hours of 11.00 am- 6.00am to facilitate greater use of outdoor space by businesses and support social distancing. This has been extended on a temporary basis until the end of March 2021. This will be reviewed at this point. Pedestrianisation of St James Street from the Market Square to Maid Marian Way being considered. Consultation to commence shortly with the potential for a temporary order to be trialled. 	<ul style="list-style-type: none"> Various including <ul style="list-style-type: none"> Community Protection City Centre Mgt team CPOs Street Scene Highways/Traffic Management Events team

	<ul style="list-style-type: none"> • Introduction of free fast track licensing scheme for the authorisation of external seating areas to support – this total is now at 46 a further 12 from the previous committee. 	
Action	Current Status	Lead
	<ul style="list-style-type: none"> • Installation of 6 new temporary cycle racks to support those cycling into the city centre – located on Smithy Row, Pelham Street, Carlton Street, Lister Gate x 2; St Peter's Square. • Tranche 2 will see further cycle racks adding to Burton Street/TK Maxx, King Street, Trinity Square, Theatre Royal. These locations will be made permanent after the trial period was a success. • Deep cleansing of all City Centre streets and street furniture throughout pandemic and on-going. Areas that have been littered with chewing gum also being targeted to remove as much as we can. • OMS water feature turned off to prevent risk of non-socially distanced 	

	<p>use during hot weather last summer. New safety signage also installed and the balustrade has now been refurbished.</p> <ul style="list-style-type: none"> Replanting of the flower beds located in the Old Market Square will take place in early spring. 	
CPO Enforcement Actions – Q3 October-January	<ul style="list-style-type: none"> FPNs 98 PSPO Warnings 54 Waste/Fly-tips 95 Begging/Rough sleeping 456 Taxi enforcement 1323 First Aid 47 Noise 91 	<ul style="list-style-type: none"> Community Protection (CPOs)
Monthly city centre multi agency walkabouts to identify and address environmental and amenity issues (Castle Ward Councillors included)	<ul style="list-style-type: none"> Walkabouts have been less frequent due to the changes in restrictions from Central Government and the current lockdown. The resumption of the walks will happen once lockdown measures are lifted and restrictions allow. 	<ul style="list-style-type: none"> Community Protection (City Centre Management)
Action	Current Status	Lead
Repair/Refurbishment of Old Market Square terraces	<ul style="list-style-type: none"> Repairs to South terrace completed July 2020 following release of COVID restrictions. 	<ul style="list-style-type: none"> Highways Infrastructure

	<ul style="list-style-type: none"> Repairs have commenced on the 1st of Feb with estimated completion within 6 weeks. 	
Planting of Council House balcony/Refresh of Old Market Square terrace planting	<ul style="list-style-type: none"> Spring/summer planting of front Council House balcony completed in July 2020. Autumn planting to follow when appropriate. Remedial planting required for OMS terraces to be identified. Remedial care programme in place for two Ginko trees within Old Market Square planters Identify additional in fill planting required in OMS terraces and complete in the Spring 2021. 	<ul style="list-style-type: none"> Neighbourhood Services (Street Scene)
Big Belly Bin replacement	<ul style="list-style-type: none"> 96 new “touch free” bins installed in City Centre to replace Big Belly Bins. 22 new recycling bins also installed in city centre. 	<ul style="list-style-type: none"> Neighbourhood Services (Street Scene)
City Centre Trees – Stump removal and replacement, removal of redundant tree guards, remedial work to tree grills	<ul style="list-style-type: none"> 15 x City Centre tree stumps removed. 	<ul style="list-style-type: none"> Neighbourhood Services (Tree Services)

	<ul style="list-style-type: none"> • 21 trees new and replacement trees planted in city centre. • Work on-going to install tree grills and tree guards. 	
Action	Current Status	Lead
Develop engagement programme with City Centre residents	<ul style="list-style-type: none"> • Work on-going to identify apartment blocks with management committees, and other areas of high residency. This has been disrupted due to COVID restrictions. Will recommence when restrictions allow. 	<ul style="list-style-type: none"> • City Centre Management/Castle Ward NDO
Action	Current Status	Lead
Utility Re-instatements within the City Centre	<ul style="list-style-type: none"> • All re-instatements around the city centre that needed repair from external contractors have now been completed with no outstanding re-instatements currently. • Paving on Station Street near Jury's Inn that was sinking have now been replaced and repaired. 	<ul style="list-style-type: none"> • Highways Network Management
Action	Current Status	Lead
Purple Flag Status	<ul style="list-style-type: none"> • The Purple Flag self assessment has been submitted on the 29th of January, with the result of us retaining The Purple Flag to come at a later date. 	<ul style="list-style-type: none"> • Nottingham BID

CASTLE NAT REPORT

Ward Summary

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
														2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21
Castle	All Crime	12	22	30	19	15	33	29	15	36	24			346	235	-111	-32%	21.41	14.54
	Victim Based Crime	11	19	29	18	13	29	25	12	32	23			214	211	-3	-1%	13.25	13.06
	Criminal Damage	1	1	1	1	0	2	3	0	1	1			20	11	-9	-45%	1.24	0.68
	Theft	2	6	15	11	8	16	16	10	12	11			141	107	-34	-24%	8.73	6.62
	Burglary - Residential	1	1	2	1	1	2	0	0	2	1			15	11	-4	-27%	0.93	0.68
	Violence	4	5	3	2	2	3	1	2	2	6			41	30	-11	-27%	2.54	1.86
	Domestic Violence	2	0	0	0	1	0	0	1	2	1			10	7	-3	-30%	0.62	0.43
	NTE Violence	0	0	1	1	59	44	27	0	1	0			3	13	10	333%	0.19	0.80
	Other Violence	2	5	3	2	1	3	1	1	0	5			28	23	-5	-18%	1.73	1.42
	ASB	18	13	15	10	25	19	24	8	8	11			114	151	37	32%	7.06	9.35
	Noise	6	4	9	5	13	10	18	4	5	8			30	82	52	173%	1.86	5.08
	Youth	4	1			4	4	1		3	1			14	18	4	29%	0.87	1.11
	Alcohol	4	1	2	1	5	3	4						16	20	4	25%	0.99	1.24
	Deliberate Fires	0	0	0	0	0	0	0	0	0				11	0	-11	-100%	0.68	0.00
Ave. Qrt Score	Cleanliness Score	0												0	0	0	F	N/A	N/A
	Graffiti (reactive)	5	9	51	38	28	14	11	6	9	9			383	180	-203	-53%	23.70	11.14
	Fly-Tipping (reactive)	7	24	64	60	71	56	47	28	25	16			502	398	-104	-21%	31.07	24.63
	Dog Fouling (reactive)	1	6	3	3	2	2	4	1	0	1			46	23	-23	-50%	2.85	1.42
	Unemployment	274	367	363	347	346	336	326	336	1826				611	4521	3910	640%	37.82	279.82

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
														2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21
Castle	Burglary - Business & Co.	1	3	0	2	0	0	0	0	2	0			12	8	-4	-33%	0.74	0.50
	Vehicle Offences	1	1	8	1	2	6	4	0	13	3			66	39	-27	-41%	4.08	2.41
	Personal Robbery	0	0	0	0	0	0	0	0	0	1			4	1	-3	-75%	0.25	0.06
	Business Robbery	0	1	0	0	0	0	0	0	0	0			0	1	1		0.00	0.06
	Sexual Offences	1	1	0	0	0	0	1	0	0	0			10	3	-7	-70%	0.62	0.19
	Hate Crime	1	0	1	0	0	0	0	0	0	0			6	2	-4	-67%	0.37	0.12
	Misc. Crimes Against Soc.	0	0	0	0	0	2	0	1	1	1			7	5	-2	-29%	0.43	0.31
	Possession of Weapons	0	0	0	0	0	0	0	0	0	0			5	0	-5	-100%	0.31	0.00
	Public Order Offences	1	1	1	1	1	2	1	0	3	0			11	11	0	0%	0.68	0.68
	Drugs Offences	0	2	0	0	1	0	3	2	0	0			14	8	-6	-43%	0.87	0.50

HYSON GREEN AND ARBORETUM NAT REPORT

Ward Summary

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
														2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21
Hyson Green and Arboretum	All Crime	188	245	295	301	289	311	248	268	223	208			2724	2576	-148	-5%	165.48	156.49
	Victim Based Crime	136	188	233	237	232	241	189	218	183	167			1585	2024	439	28%	96.29	122.96
	Criminal Damage	17	27	28	54	25	33	26	31	17	18			229	276	47	21%	13.91	16.77
	Theft	34	56	68	64	59	67	56	54	54	53			608	565	-43	-7%	36.94	34.32
	Burglary - Residential	10	13	14	10	11	10	10	10	8	10			151	106	-45	-30%	9.17	6.44
	Violence	54	70	97	82	96	103	76	93	73	68			814	812	-2	0%	49.45	49.33
	Domestic Violence	13	16	24	18	40	25	24	20	20	22			247	222	-25	-10%	15.01	13.49
	NTE Violence	1	2	7	4	1	3	4	5	5	1			39	40	1	3%	2.37	2.43
	Other Violence	40	52	66	60	51	72	48	68	48	45			526	550	24	5%	31.95	33.41
	ASB	242	271	229	212	170	248	215	228	159	188			1370	2162	792	58%	83.23	131.34
Ave. Qrt Score	Noise	60	86	95	95	69	102	96	83	63	79			371	828	457	123%	22.54	50.30
	Youth	40	43	25	31	22	32	20	29	17	23			146	282	136	93%	8.87	17.13
	Alcohol	37	36	32	36	39	30	10	27	19	14			212	280	68	32%	12.88	17.01
	Deliberate Fires	2	3	6	1	3	2	2	2	0				21	21	0	0%	1.25	1.25
	Cleanliness Score	0												0	0	0	F	N/A	N/A
	Graffiti (reactive)	1	7	41	0	9	4	3	0	1	0			163	92	-71	-44%	9.90	5.59
	Fly-Tipping (reactive)	68	89	109	172	181	15	3	123	106	12			856	1220	364	43%	52.00	74.11
	Dog Fouling (reactive)	1	2	2	3	3	0	1	1	4	5			54	34	-20	-37%	3.28	2.07
	Unemployment	1378	1750	1818	1799	1853	1858	1853	1831	452				4134	14592	10458	253%	246.75	870.96

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
														2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21
Hyson Green and Arboretum	Burglary - Business & Co.	2	7	6	0	0	1	2	1	6	5			35	30	-5	-14%	2.13	1.82
	Vehicle Offences	9	6	11	7	9	10	5	10	9	7			180	83	-97	-54%	10.93	5.04
	Personal Robbery	4	5	2	7	11	5	5	11	4	3			70	57	-13	-19%	4.25	3.46
	Business Robbery	1	0	0	1	0	0	0	0	0	0			3	2	-1	-33%	0.18	0.12
	Sexual Offences	5	4	7	12	21	12	9	8	12	3			96	93	-3	-3%	5.83	5.65
	Hate Crime	3	4	6	11	8	5	5	4	1	7			58	54	-4	-7%	3.52	3.28
	Misc. Crimes Against Soc.	5	7	9	15	21	16	10	12	6	4			90	105	15	17%	5.47	6.38
	Possession of Weapons	5	1	3	5	6	4	3	7	2	4			35	40	5	14%	2.13	2.43
	Public Order Offences	21	34	29	30	19	32	32	21	14	13			231	245	14	6%	14.03	14.88
	Drugs Offences	21	15	21	14	11	18	14	10	18	20			182	162	-20	-11%	11.06	9.84

RADFORD NAT REPORT

Ward Summary

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
		2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21												
Radford	All Crime	104	134	149	107	102	97	113	138	127	114			1416	1185	-231	-16%	91.86	76.88
	Victim Based Crime	89	104	124	83	79	76	91	99	105	91			769	941	172	22%	49.89	61.05
	Criminal Damage	14	11	15	12	12	13	15	10	11	11			123	124	1	1%	7.98	8.04
	Theft	16	28	28	19	18	16	13	24	42	16			292	220	-72	-25%	18.94	14.27
	Burglary - Residential	12	7	14	4	7	3	7	12	18	7			163	91	-72	-44%	10.57	5.90
	Violence	35	45	55	45	31	33	47	39	28	48			358	406	48	13%	23.23	26.34
	Domestic Violence	8	17	24	13	13	14	19	11	12	17			120	148	28	23%	7.79	9.60
	NTE Violence	1	2	3	0	0	0	0	2	0	3			13	14	1	8%	0.84	0.91
	Other Violence	26	26	28	32	17	18	27	26	16	28			223	244	21	9%	14.47	15.83
	ASB	121	113	155	113	110	160	176	133	73	110			596	1264	668	112%	38.67	82.00
Noise	50	44	100	72	68	107	126	77	43	63			273	750	477	175%	17.71	48.66	
Youth	19	21	23	18	13	10	21	21	3	16			60	165	105	175%	3.89	10.70	
Alcohol	10	13	19	13	20	15	19	17	3	9			59	138	79	134%	3.83	8.95	
Ave. Qrt Score	Deliberate Fires	5	2	1	0	0	3	1	0	0				7	12	5	71%	0.36	0.62
	Cleanliness Score	0												0	0	0	F	N/A	N/A
	Graffiti (reactive)	2	1	8	1	2	2	6	2	2	6			49	26	-23	-47%	3.18	1.69
	Fly-Tipping (reactive)	41	76	96	91	111	29	18	55	41	27			786	798	12	2%	50.99	51.77
	Dog Fouling (reactive)	3	4	9	5	2	6	6	5	4	5			60	36	-24	-40%	3.89	2.34
	Unemployment	630	791	796	808	833	843	843	797	302				1882	6643	4761	253%	97.43	343.91

Ward	Category	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Year To Date				YTD Rates	
		2019-20	2020-21	Vol +/-	% Change	2019-20	2020-21												
Radford	Burglary - Business & Co.	3	2	0	0	1	2	1	1	0	4			19	14	-5	-26%	1.23	0.91
	Vehicle Offences	8	5	6	3	5	5	5	7	4	3			129	51	-78	-60%	8.37	3.31
	Personal Robbery	1	1	2	0	2	2	1	1	0	1			37	11	-26	-70%	2.40	0.71
	Business Robbery	0	0	0	0	0	0	0	0	0	0			3	0	-3	-100%	0.19	0.00
	Sexual Offences	0	5	4	0	3	2	2	5	2	1			35	24	-11	-31%	2.27	1.56
	Hate Crime	4	10	6	7	5	2	2	2	1	4			21	43	22	105%	1.36	2.79
	Misc. Crimes Against Soc.	3	5	4	2	4	7	5	3	0	4			31	37	6	19%	2.01	2.40
	Possession of Weapons	1	5	1	0	1	2	1	2	2	2			18	17	-1	-6%	1.17	1.10
	Public Order Offences	7	14	10	11	14	7	8	16	5	12			113	104	-9	-8%	7.33	6.75
Drugs Offences	4	6	10	11	4	5	8	18	15	5			95	86	-9	-9%	6.16	5.58	

Appendix 4

Castle, Hyson Green & Arboretum and Radford Area Partnership Update

The first meeting of the Castle, Hyson Green & Arboretum and Radford Area partnership hub took place in November and included a range of partners from statutory, voluntary, community and faith groups and ward councillors. At this meeting, it was agreed that the initial priorities to work on should be mental health and isolation, food poverty and benefits and welfare advice. The sub groups have met in February.

Mental Health and Isolation

The group recognised that this is a huge problem and that the true effects of the COVID pandemic and the lockdown are to still to be felt. Partners at the group discussed the services they offered and what may be need going forward. A mapping exercise to identify groups and professionals that can support this work is ongoing. Delivery of this service on line has challenges and the lack of trained professionals in the area may be a problem once lockdown ends and demand for this service increases.

Food Poverty and Benefits and Welfare Advice

This group's initial focus is to ensure that anyone across the 3 wards who needed access to free food could access the help they needed and that information about food banks such as Himmah was shared as widely as possible through networks. Going forward the group recognised that there will be gaps around access to benefits and welfare advice and employment support as we come out of lockdown and the furlough scheme comes to an end. Future meetings will focus on expanded the food offer and look at ways of providing advice within local community facilities such as school and community centres. Mapping exercise to identify services and provide a service contact sheet is ongoing.

Community Hub

It was agreed that initially the aim of community hubs was to ensure that all residents, regardless of where they live in the three wards, should be able to know where they can easily access advice and information about services which are available. The list of places shared at the meeting of where people already access information was extensive and included schools, online sites, community and faith groups, leisure centres, GP surgeries. However, it was clear that many front line staff did not always have up to date information on all the issues which they had to deal with thus restricting the level of support given. Ways of increasing this knowledge were discussed and included the need to strengthen the Ask Lion service. Initially, it was agreed that all organisations would check that their information on Ask Lion was up to date and would check with their front line staff what additional information would be useful. Work is being done within Nottingham City Council to improve the Ask Lion Service and this will be reported back to the sub group as it progresses.

Conclusion

The partnership hub has only been in existence since November but the strength of the working relationships between partner organisations and the commitment to trying to improve outcomes for local residents during a crisis has been reflected in the willingness of very busy people to give up time to progress and move suggestions forward. A very big “Thank You” to all the partners involved.